

**8.02 MILLION INTERNALLY DISPLACED PERSONS IN UKRAINE.**

**6.36 MILLION PEOPLE FLED UKRAINE**

Since 24 February 2022, an increasing number of Ukrainian refugees and third-country nationals (TCNs) entering neighboring countries has been registered as a result of the war in Ukraine.

As of 17 May 2022, Slovak authorities have reported more than **433,000** arrivals from Ukraine, out of which **400,444** were Ukrainian refugees and **26,161** TCNs and EU nationals.

Source of data for the period of 24 February – 17 May 2022: [IOM](#), [UNHCR](#), Ministry of Interior of the Slovak Republic



IOM PROVIDING INFORMATION TO PEOPLE FLEEING UKRAINE AT THE VYSNE NEMECKE BORDER POINT OF ENTRY. ONE OF THE MOST VULNERABLE GROUPS OF PEOPLE ARE MOTHERS WITH KIDS WHO TRY TO EVACUATE THEIR CHILDREN TO A SECURE PLACE.

## NEWS:

### IOM HANDED OVER A LIFE-SAVING DEFIBRILLATOR FOR MEDICAL ASSISTANCE TO PEOPLE FLEEING WAR

From the very first days of the conflict in Ukraine, a team led by Maria Jackulikova from the St. Elisabeth's University of Health and Social Work provide inevitable medical assistance to people fleeing war in Ukraine and entering Slovakia at the Vysne Nemecke Point of Entry. They also secure the medical assistance for people at the Registration Centre in Michalovce.

In response to Ukrainian refugees and TCNs arriving in Slovakia, IOM Slovakia delivered to Maria Jackulikova team the life-saving automated external defibrillator (AED).

"I would like to give special thanks to IOM for the immediate response to our request for an automated external defibrillator, which is crucial for our activities in providing care to the Ukrainian people," said Mária Jackulikova.



IOM DELIVERED A DEFIBRILLATOR FOR MEDICAL ASSISTANCE TO WAR-AFFECTED PEOPLE FROM UKRAINE, WITH THE FINANCIAL SUPPORT FROM THE JAPANESE GOVERNMENT.

### FIRST LADY OF THE UNITED STATES JILL BIDEN APPRECIATED ASSISTANCE TO PEOPLE FLEEING WAR

On Sunday 8 May, First Lady of the United States Dr. Jill Biden visited Eastern Slovakia. At the beginning, she went to the Kosice Hotspot where on a daily basis the IOM staff provide information and counselling for people from Ukraine who search for a safe refuge in Slovakia.

The IOM representatives were deeply touched by the meeting with Jill Biden. The IOM consultant Elizabeta, who was an English and German language teacher before the war broke out, could talk personally to the First Lady and share experience with teaching.

At the border point of entry in Vysne Nemecke, Jill Biden was welcomed by the Prime Minister of the Slovak Republic Eduard Heger with his wife and other government members. The First Lady expressed an immense interest in the situation at the Ukrainian-



DR. JILL BIDEN WITH IOM CONSULTANTS AT THE IOM INFOPOINT IN THE KOSICE HOTSPOT.

Slovak border and in the stories of refugees. She also appreciated the activities of IOM and other organisations.

In a conversation with Jill Biden, the field coordinator of IOM activities in Eastern Slovakia Martina Varholik presented the assistance to people fleeing war in Ukraine that the organization has provided since the second day of the conflict. Martina Varholik described the long-term presence at the border as “a lot of work, less time with the family, a lot of sad stories, but we do appreciate especially the great possibilities to help people in these hard times”.

## ONGOING ASSISTANCE ON THE BORDER AND IN REGISTRATION CENTRES

Since the beginning of the crisis, IOM Slovakia has been providing direct assistance to people fleeing war in Ukraine. Currently, IOM Slovakia is present at six places in Slovakia, which are border points of entry in Vysne Nemecke and Ubla, Registration Centre in Michalovce, Registration Centre in Humenne, Hotspot in Kosice and Gabcikovo Accommodation Centre.

IOM workers present on the ground provide assistance and legal counselling to people coming to the border and registration centres. They can get clear information on services, on how to register for temporary refuge, medical insurance and financial support. IOM shares information on social protection systems in Slovakia and raises awareness on the risks of trafficking in human beings. IOM staff pay special attention to vulnerable groups such as elderly people, children and pregnant women.

From 24 February to 17 May 2022, IOM Slovakia assisted to 2 305 people who fled the war.



ONE OF THE MOST IMPORTANT THINGS FOR IOM WORKERS WAS TO PROVIDE THIS COUPLE OF ELDERLY PEOPLE WITH EXACT AND CLEAR INFORMATION ABOUT THEIR FIRST STEPS IN SLOVAKIA.



REUNION OF FAMILIES AND FRIENDS FROM UKRAINE AND SLOVAKIA AT THE VYSNE NEMECKE BORDER POINT OF ENTRY.



## FROM THE FIELD:

### WHY IT IS IMPORTANT FOR ME TO ASSIST PEOPLE FROM UKRAINE?

**Katerina Shuliak, IOM Slovakia consultant**

As a Ukrainian living in Slovakia, I was completely appalled when I heard about the Russian attack on Ukraine on the morning of 24 February 2022. Ever since then I felt like it was my responsibility to help my country in any way I possibly could. After refugees began to enter Slovakia, I started volunteering at border crossing points and reception centers, so joining IOM was a logical next step in my journey to help people.

At IOM I provide information and legal counselling to people fleeing Ukraine, I also help them with transportation – finding a bus or calling a taxi. I try to provide support in the cases where I am competent enough to do it.

It is important for me to do this job, because as a citizen of Ukraine and as a human being as well, I feel the responsibility for helping those in need, especially when I have the ability to do it. When people first arrive in Slovakia, they are often lost and scared, so even hearing their native language helps them to feel more comfortable. I also think that the informational support that I provide helps the people feel more secure and make their further decision with a greater precision. Besides, at my work I also collect the data about the needs of the people arriving from Ukraine, so that can also help them receive the support they need.



THIS IOM WORKER IS ALSO TAKING CARE OF A CHILD WHILE THEIR PARENTS ARE LISTENING TO THE INFORMATION ABOUT TEMPORARY REFUGE IN SLOVAKIA FROM ANOTHER CONSULTANT ON THE SPOT AT THE VYSNE NEMECKE BORDER POINT OF ENTRY.



THIS FAMILY FLEEING THE WAR IN UKRAINE, FROM TERNOPIL, HAS JUST RECEIVED ALL DETAILS ABOUT TEMPORARY REFUGE IN SLOVAKIA.

## IOM ACTIVITIES

### DIRECT ASSISTANCE

Direct assistance and response to immediate refugee needs at border points of entry and dedicated registration centres.

### REMOTE ASSISTANCE

Legal, social and job counselling and referrals to Ukrainian refugees as well as to third country nationals through IOM's Migration Information Centre infoline and email.

### HUMANITARIAN AID

Provision of emergency humanitarian aid to people in need in Ukraine and people fleeing Ukraine.

### PROTECTION

Capacity building on counter-trafficking, prevention of sexual exploitation, gender-based violence and other topics for frontline workers, healthcare professionals, volunteers etc.

### TEMPORARY ACCOMMODATION

Assistance to persons fleeing the war in Ukraine with temporary accommodation in partnership with the Airbnb.

### DATA COLLECTION

Data collection on displacement, people's needs and intentions to better understand mobility dynamics in the region and strengthen the response to the crisis.



UKRAINIAN CITIZENS FLEEING WAR IN UKRAINE ARE STILL ARRIVING TO THE REGISTRATION CENTRES IN MICHALOVCE AND HUMENNE, TO REGISTER FOR TEMPORARY PROTECTION AND LEARN MORE ABOUT TRANSPORTATION, ACCOMMODATION, EMPLOYMENT, SOCIAL SYSTEM, AND OTHER IMPORTANT THINGS FOR THEIR LIFE. AT THESE CENTRES IOM OPERATES ITS INFOPOINTS TO PROVIDE INFORMATION AND COUNSELLING FOR PEOPLE WHO NEED TO GET CLEAR ANSWERS TO THEIR QUESTIONS AT ONE PLACE.

### IN THE PIPELINE IN MAY

- Emergency multi-purpose cash assistance.
- Mental health and psychological support.

## IOM RESPONSE IN NUMBERS:

Results are for the period of 24 February – 17 May 2022:

### 2,305 PEOPLE ASSISTED ONSITE

IOM provided in person assistance, referrals, information on temporary refuge and on different life aspects in Slovakia to refugees at border crossing points and dedicated registration centres.

### 2,961 PEOPLE ASSISTED REMOTELY

IOM's Migration Information Centre (MIC) provided information and legal, social and job counselling to Ukrainians and non-EU nationals through infoline, email and other channels.

### 244,941 WEBSITE VISITORS

People were searching for the useful information on entry and stay in Slovakia available in Ukrainian, Slovak, English and Russian at the MIC website [www.mic.iom.sk](http://www.mic.iom.sk).

### 39 PROFESSIONALS TRAINED IN COUNTER-TRAFFICKING

IOM conducted three trainings for frontline and healthcare workers and other professionals involved in provision of services for refugees and TCNs.

### 1,200 BLANKETS FOR PEOPLE IN NEED

IOM delivered blankets for people in need in the Kosice municipality and Michalovce Registration Centre for immediate distribution across temporary accommodation sites.



### 1 BREASTFEEDING AND BABY CARE ROOM EQUIPPED

IOM secured dignified and private space for mothers and their babies when crossing the border in Vysne Nemecke and equipped a dedicated room with vital supplies.

### 37 BENEFICIARIES OF ACCOMMODATION

IOM assisted persons mainly in vulnerable situation – single mothers, elderly people and those with chronic illnesses – to find and secure temporary accommodation in Airbnb facilities in Slovakia.

### 733 SURVEYS

IOM conducted data collection across key sites through interviews with Ukrainian refugees and TCNs about their needs and intentions.

## WHERE YOU CAN FIND US:

Since the outbreak of the war, IOM helps every day at the Slovak-Ukrainian border and in the dedicated registration centres. From the very first days IOM has assisted on sites to more than **2,305 people** fleeing from Ukraine and arriving in Slovakia, including Ukrainian refugees and TCNs. IOM is actively present at the following border crossing points, registration centres and sites:



### POINTS OF ENTRY:

1. Ubla
2. Vysne Nemecke

### CENTRES:

3. Registraton centre in Humenne
4. Registration centre in Michalovce
5. IOM Migration Information Centre in Kosice  
Hotspot Cervena Hviezda in Kosice
6. Accomodation Facility in Gabcikovo
7. IOM Migration Information Centre in Bratislava

## IOM INFOLINES

### INFORMATION AND ASSISTANCE FOR PEOPLE ARRIVING FROM UKRAINE TO SLOVAKIA

- Info line:** 0850 211 478 (from the territory of the Slovak Republic)
- From abroad:** +421 2 5263 0023, +421 55 625 8662
- Telegram/Signal:** +421 908 767 853 (voice calls only)
- Email:** [mic@iom.int](mailto:mic@iom.int)
- Website:** [www.mic.iom.sk](http://www.mic.iom.sk)

Online support available in Ukrainian, Slovak, English, and Russian.

### CONTACT US:

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    IOM Slovakia

## IOM SLOVAKIA RESPONSE HAS BEEN GENEROUSLY FUNDED BY:



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